

Global Operations Policy

Global Quality Policy

Purpose

The purpose of this policy statement is to support BMT's aim to create tangible value for our customers and stakeholders, conducting business in a manner that is sustainable, responsible, and accountable.

Scope

This policy covers all BMT employees and those people working on behalf of BMT.

Policy Statement

BMT's greatest strength comes from the total commitment of our people towards addressing the most complex and challenging issues of our clients. Whether that is done on a ship, or a port, in a workshop, at a facility or at a desk, that total commitment extends to being exemplars of good quality practices in both our services and products.

BMT believes that a proactive approach to quality is fundamental to the success of our business. This means that we adopt a positive mindset, are committed to excellence and innovation and dedicated to understanding and addressing our client's needs.

BMT has a policy of endeavouring to supply the highest quality engineering and scientific services to our clients, but just as importantly, it also means that we strive to work with our clients and supply chains to continuously and collectively improve. This includes a responsibility to ensure quality assurance and control. To maintain this reputation BMT has made a commitment to implementing and operating quality management systems across our businesses that comply with ISO 9001:2015, as part of our Integrated Management Systems (IMS).

BMT is committed to delivering quality services and products by:

- Delivery of services to clients primarily through projects, subject to a project management process which places emphasis on:
 - Identification of client needs
 - Delivery of products and services that conform with or exceed industry best practice and applicable legislative and client requirements
 - Adopting a risk-based assessment and prioritisation approach
 - Quality and Technical Assurance / Quality Control of all deliverables.
- Recruiting and training people of high caliber and motivation with appropriate skills to deliver high quality products and services.
- Provision of comprehensive, in-house technical expertise to support project teams.
- Engendering a culture that keeps quality management as a core part of the company's activity;
- Embedding this policy within the BMT IMS and communicating requirements appropriately;
- Ensuring clarity in responsibilities throughout the business;

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Approver:	David Bright		

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- Establishing and reviewing quality objectives including customer satisfaction trends;
- Continual improvement via audit, learning from experience and pro-active reviews;
- Promotion of innovation and continual improvement in the delivery of services and our company processes.
- Maintaining certification to the quality management standard ISO 9001:2015.
- Guaranteeing performance by identifying and utilising appropriate technical standards, tools, and methods.

Responsibilities

It is the responsibility of every individual in the business to:

- Adhere to this policy.
- Perform every job to the highest professional standards.
- Make quality personal and look for continuous improvement.

We are operating in an increasingly competitive environment worldwide and the long-term success of BMT and the reputation of our personnel are directly influenced by quality. The effectiveness of quality assurance and control within the Integrated Management System is, therefore, the concern of every person in the organisation. Its implementation is dependent on all BMT personnel being committed to the system and taking responsibility for the quality of their work.



Sarah Kenny

Chief Executive

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